



eBOOK

HOW AUSTRALIAN COMPANIES ARE SAVING TIME, MONEY AND HEADACHES WITH PIF V6

PIF MANAGER™ 

Powered by
Bizcaps
SOFTWARE

BY THE INDUSTRY, FOR THE INDUSTRY

Australians can be confident in the food they buy because, for decades, manufacturers and suppliers have gathered, published and shared a vast amount of data about ingredients, including their origin, allergens and health information.

Originally, each company had their own way of collecting and managing this information – a huge investment of time and resources for suppliers.

The Product Information Form (PIF) was originally developed by a group of food companies 17 years ago to ease that burden by providing a template document that all companies could use, and now PIF V6 takes this to a whole new level.

They developed a single form that could be used across the industry to collect information companies needed to determine whether their product was compliant and up-to-date. Over time, it evolved into the PIF V5 Excel spreadsheet, which has now been updated and digitised as the online PIF V6, saving the industry even greater time and money.

Faster, easier and more accurate

By using this fully searchable, standardised online form, you'll collect and manage all the data you need to help you comply with a range of current regulatory requirements in:

- the Australia New Zealand Food Standards Code,
- the Country of Origin labelling requirements,
- Uniform Trade Measurement Regulations
- Australian Consumer Law
- imported food controls and regulations.

PIF V6 makes compliance easier

The old Excel-based PIF V5 has not been updated to comply with the current ANZ Food Standards Code. Even if you are not ready to move to V6 PIFs, you can realise the benefits of storing and searching your V5 PIF information electronically and enhance individual PIFs as you need them or as your customers request V6.

**READ ON TO LEARN FROM
OTHER AUSTRALIAN
COMPANIES HOW CHANGING
TO THE NEW ONLINE PIF V6
SAVES TIME AND TROUBLE –
WHETHER YOU'RE LARGE OR
SMALL, WITH HUNDREDS OF
PIFS OR JUST ONE.**





SAVE TIME

Our very first PIF Manager™ users, Almondco Australia, are good at picking winners. In just 25 years they have built a boutique company into one of the largest almond processing plants in a billion dollar industry, with a turnover of more than \$260 million.

Almondco maintains bespoke quality parameters that exceed the global standard, so its QA team was keen to explore the business process improvements promised by PIF V6 and the Bizcaps ePIF portal, PIF Manager.

“We can search for any PIF field with PIF Manager’s Advanced Filtering Search function. Bulk updates of certificates can be loaded with the click of a button. Simple steps to either replace a certificate or simply add new attachments to selected PIFs save me so much time,” said Julie Frankcom, Technical Manager-QA at Almondco Australia.



“ A single source of truth for all our PIF data has simplified our QA processes. Bizcaps PIF Manager highlights the mandatory fields required including important details like the country of origin and allergen details for each ingredient. ”

Julie Frankcom
Technical Manager-QA
Almondco

TAKE CONTROL

For Austchilli, staying abreast of regulatory requirements and ensuring compliance balanced with maximum efficiency is business-critical.

As a vertically-integrated agribusiness, combining sustainable farming practices with state-of-the-art business systems and packaging innovations to extend shelf-life, Austchilli values control and compliance.

“With PIFs in Excel format we had no real control over changes made and it was too easy for someone to use an out of date version,” explained Chaminda Udaya, Austchilli’s Quality Manager. “PIF Manager with online PIFs controls the information that goes into our PIFs and no one can make any changes without authorisation.”

“PIF V6 makes compliance easier. It keeps all our information well-organised and in one place, which saves us time and hassle and prevents unnecessary mistakes.”

Chaminda Udaya
Quality Manager
Austchilli



QUICK AND EASY

Supplying a range of food manufacturers, from large multinationals down to niche gourmet food businesses, comes with a truckload of data management challenges – and as a small business it can be tricky to find the internal resources to keep up.

Good Morning Cereals uses PIF Manager to keep track of and organise all its product information, and is delighted to find it makes the task easier.

“We have converted all our Excel V5 PIFs to the new V6 versions which are managed online using Bizcaps PIF Manager. The process was easier than I imagined. The support and service offered by Bizcaps was excellent, and it was always quick and easy to access practical help by email or on the phone,” said owner Jill Allwright.

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Jill Allwright
Owner
Good Morning Cereals





LOCAL SUPPORT

A leader in the Australian sugar industry and our largest cane grower, refining and distributing sugar to retail, industrial and food service companies nationally and internationally, Bundaberg Sugar has a lot at stake.

“We’re very happy with the new system. The V5 PIF is now outdated and doesn’t include all the information required to demonstrate compliance with current food regulations. Our PIF V6 portal with PIF Manager is so much more convenient. We have all our product information in one handy place, and it is secure and controlled. Everything is easier to manage and find,” said Quality and Innovation Manager, Maria Richardson.

“PIF Manager is quick and easy to use, and we are saving time. Delivering information to our customers is streamlined, and we can send it in whatever format they need.

“One of the reasons I chose to use Bizcaps Software for our PIF portal is that they are local. The Bizcaps team is just a call away, always available during our business hours and very willing to help us resolve any issues that arise. They’re always there when we need them.”

““ The V6 PIF makes it much easier to stay abreast of compliance requirements. It includes everything our customers need to know about our products. PIF Manager simply steps us through it, and anything that isn’t relevant we can leave out.””

Maria Richardson
Quality and Innovation Manager
Bundaberg Sugar



FAST AND ACCURATE

Forbidden Foods has slashed the time taken in entering PIFs by 20 per cent, and improved security, accuracy and version control with PIF V6.

As Australia's leading supplier of organic and conventional rice, and flavoured rice food solutions, Forbidden Foods is very aware of the importance of PIFs to aid compliance and help ensure food safety and ingredient traceability.

The company was keen to reap the rewards of moving to online V6 PIFs. All its incoming and outgoing PIFs were still in Excel format, eating up hours of time in scrolling to find the information needed. Management could see the efficiencies the company would realise by transitioning to PIF V6 and a PIF Portal.

Since moving to PIF Manager, preparing and updating PIFs is up to 20 per cent faster. "The Excel version was so overwhelming and you'd be scrolling for ages to find what you needed," said Georgina Thursby, food technologist at Forbidden Foods. "With PIF Manager's great new user interface you simply click on the section you need, and it's easy to track your incoming PIFs, the forms you're currently working on, and the PIFs you have sent out. We are saving around ten minutes in every hour we're working on PIFs."

“ Sending PIFs through a portal is totally secure and trackable, and you can give people Read Only access which is great for version control. With our old Excel-based PIFs, people could just make any edits they wanted. Now, there is a lot less room for errors. ”

Georgina Thursby
Food Technologist
Forbidden Foods



PEACE OF MIND

With not one but eight different Government agencies having a stake in this imported superfood, E3Live used PIF V6 portal PIF Manager to streamline the collation of all its regulatory documentation and certifications.

“We were recently approached by a large multinational looking to incorporate E3Live as an ingredient in their products. One of the first things they needed from us was a Product Information Form (PIF) so they could assess its suitability,” said General Manager Kerry Burke.

“I’d never been asked to do a PIF before. I knew it’d be a huge task, so I was very glad to find Bizcaps PIF Manager and Quality Partners.”

Kieran Fox, food compliance consultant at Quality Partners, was able to log into E3Live’s PIF Manager portal and compile all the necessary data to complete the PIF and attach all the relevant test results and governance certifications. Once these were all attached to the PIF, anyone given access to the PIF by E3Live is able to view them as evidence of the product’s certification status.



“ Our credentialing is now unparalleled in the market, and our PIF V6 portal PIF Manager will notify us as things need updating. It’s such a relief knowing I no longer have to fight these regulatory battles on my own. ”

Kerry Burke
General Manager
E3Live Australia



SUPPLIER PARTNERSHIPS

Fresh meat and poultry company Perfecto Quality Foods was thrilled when another major supermarket agreed to stock its products late last year. But the win came with an unexpected challenge for the small family-owned business.

The supermarket chain requires all its suppliers to share their product information in an online PIF V6. This new partnership was the first time Perfecto needed to provide a PIF V6. With its own suppliers all still using the old Excel-based PIF V5, Perfecto's administration team had never worked with the online PIF before.

"Once I signed up, Bizcaps had us set up in 30 minutes. The next morning they gave me some training, and that was really all I needed. Because PIF Manager is so easy to use, with clear step-by-step prompts that explain everything you need to do, we haven't had any problems," explained Gabrielle Pesl from Perfecto.

Creating and supplying the PIF went so smoothly, and made operations easier and more streamlined, so Perfecto is now creating V6 PIFs for their entire product range, and introducing their suppliers to the new online system. "We really value our reputation for quality and innovation, and PIF Manager has helped us enhance that."



“ PIF Manager is so much easier. With Excel you need to start each new PIF from scratch. We're gradually importing all our standard product range to the new system, and will definitely be using PIF V6 for products we currently have in development. ”

Gabrielle Pesl
Administration
Perfecto Quality Foods

STREAMLINED COMPLIANCE

With over 600 SKUs, Australian Bakels has streamlined regulatory compliance with its move to online V6 PIFs, and is set to realise serious time savings. Its Bizcaps PIF Manager portal is also a key part of its commitment to quality control and innovation.

Australian Bakels is the largest company within the International Bakels Group, headquartered in Switzerland and comprising 38 companies across the globe. This commitment to quality, with a national distribution network and international supply chain, demands constant innovation and efficiencies. As a part of its quality assurance strategy, Australian Bakels began the transition to online PIF V6 last year.

“The benefits for our business are clear. All our vital product and trading data is maintained on the PIF Manager system, so we can simply go in and update any PIF we need without creating a new document,” said National Technical Manager Akila Rajanbabu.

“Once our suppliers provide their raw material PIF information through the portal, this can all be fed into the finished product PIFs without too much work. We will definitely see time savings.”



“It’s the reality of QA and regulatory compliance for our industry today. Changing over to online PIFs was a natural progression for us. We could see the benefits.”

Akila Rajanbabu
National Technical Manager
Australian Bakels



SIMPLIFIED PRICING PLAN

The Riverina Dairy stands out from the crowd as one of the most modern dairy operations in Australia. It breeds its own cows, and controls every aspect of production and transportation – so its milk is used within hours. This commitment to control, quality and consistency extends to its corporate processes, and attracted the company to the new PIF V6.

“We love the consistency that’s built into the new online PIF V6,” said Ben MacCauley, Quality Improvement Coordinator at The Riverina Dairy. “No more fiddling with formatting – with PIF V6 everything is formatted correctly automatically.”

The Riverina Dairy was attracted to the benefits PIF V6 promised its business, but it was the simplified pricing plan that put Bizcaps PIF Manager™ firmly within its reach. “PIF Manager’s pricing structure is simple and affordable,” said Ben MacCauley. “And as well as creating and sharing our PIFs, we have realised a big additional benefit in its document management capabilities. PIF Manager gives us a system where all our product data is securely organised in the same space, making it so much easier and more efficient to update our records and certifications as required.”

“ We were very keen to put a system in place where all our product information and certifications were in the same space. PIF Manager made that affordable for us. The fact that it’s locally supported is a great bonus. ”

Ben MacCauley
Quality Improvement Coordinator
The Riverina Dairy





MUST-HAVE PORTAL

When Murray River Salt first moved to online V6 PIFs, they were seen as an early adopter of this emerging digital technology. In just two years the food industry has embraced the new system, keen to reap the rewards in efficiencies and convenience. Now around 80 per cent of its customers require an online PIF.

“At first, the change to the new system was largely driven by the big manufacturers we supply to,” said Ailsa Robinson, Marketing and Administration Manager at Murray River Salt. “Just two years later it is no longer just the big companies – our small customers are now also requesting V6 PIFs. If we didn’t have a PIF portal to access and share V6 PIFs we would probably be losing a lot of customers.”

The change suits Ailsa Robinson down to the ground. “I like working online as much as possible. It keeps our information secure and well-organised, and it’s much easier to keep everything up to date. PIF Manager is well designed for a food company so it’s easy to use. It makes everything quite simple.”

“Everyone is asking for an online PIF. It’s no longer just the big companies – our small customers are now also requesting V6 PIFs. If we didn’t have a PIF portal to access and share V6 PIFs we would probably be losing a lot of customers.”

Ailsa Robinson
Marketing and Administration Manager
Murray River Salt



SYNC, TRANSFORM AND SHARE YOUR DATA

Imagine being able to manage, find and search all your PIFs in a single place – anywhere – anytime.

Bizcaps PIF Manager™ is a secure web-based portal and repository where you can easily manage the setup, storage, search and sharing of PIFs directly with your customers and suppliers.

We've worked closely with the industry's early adopters to develop an intuitive new User Interface so PIF Manager works the way you do.

Manufacturers, distributors and retailers across the food and beverage industry trust PIF Manager with their business-critical data. PIF Manager securely shares and manages ingredient and product data for large and small organisations throughout Australia and New Zealand, and increasingly across Asia for customers based in China, Singapore and Malaysia.



SIMPLE PRICING

PIF Manager's new simplified pricing plans are a low annual access fee and a very affordable monthly usage fee based on the number of PIFs used in your business. With discounts for large volumes of PIFs.

No set-up fee. No user-based fees.
No additional costs. No gimmicks.



AUSTRALIAN MADE AND SUPPORTED

As the first licensed online PIF portal solution incorporating the AFGC's Electronic Food Data System, PIF Manager supports food suppliers and their customers.

Bizcaps is the only Australian-owned company licensed to provide a V6 PIF portal so support for your system will always be local.



STAY INFORMED

Bizcaps' monthly PIF V6 Update keeps you ahead of the changes and gives you all the information you need to know about electronic PIFs. From AFGC webinars to tips and tricks and PIF user stories.

You can **[SIGN UP HERE](#)** to have this delivered direct to your inbox every month.

PIF MANAGER™



Bizcaps PIF Manager™ is a secure web-based portal to streamline the setup, storage, searching and sharing of PIFs directly with your customers and suppliers. It's Australian-made, cloud-based and locally supported.

Powered by
Bizcaps
SOFTWARE



AFGC
Authorised
Food Data
System®

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