

BIZCAPS FOR HEALTHCARE: ONE SUPPLY CHAIN, ONE STANDARD, ONE PROVIDER

“Our product range is literally a life-saving one, so protecting the integrity of our product information was mission-critical. We had over 5,000 custom-crafted medical devices to be published to the NPC with over 30,000 pricing records and data from three different client systems. The project ran smoothly and Bizcaps ensured that quality was not sacrificed.”

Jithendra Nair

Director IT, Asia Pacific
Cook Medical

“Bizcaps MCIS means that we have virtually eliminated price variations and other mistakes, which were not only a significant waste of time, effort and money but could also cause delays in stocking our wards - with the potential to impact on important patient care. Now we know we will receive the right product, at the right price, right on time.”

Mervyn Rose

IT Project Manager
ACT Health Supply Services



SINGLE SOURCE TRANSLATES TO EFFICIENCIES

Electronic transactions promise efficiencies for both suppliers and purchasers, yet too often simple ordering errors create major delays and inefficiencies. Product ordered in error, at the wrong price, or in the wrong quantity results in tedious, time-wasting work on both sides of the procurement fence. And in the healthcare industry, supply chain slip-ups can add up to much more than a headache.

The National Product Catalogue (NPC) is the single source of supply chain data that enables secure sharing of error-free, validated product and pricing data between trading partners, eliminating errors and inefficiencies.

Leading medical device manufacturer Cook Medical trusted Bizcaps PIM to validate, publish and update its complex product data on the NPC, and ensure that correct product information is highly visible and securely accessible to buyers. PIM is powered by the Bizcaps FlowScribe Master Data Management Platform, the first middleware to be certified for use with the host of the NPC.

RIGHT PRODUCT, RIGHT PRICE, RIGHT ON TIME

ACT Health operates four hospitals, emergency vehicles, community and mobile health centres, aged care and rehabilitation centres, cancer services and dental clinics, with procurement for all these patient services centralised – making streamlined supply chain management critical.

ACT Health Supply Services implemented Bizcaps Master Catalogue Information Service (MCIS™) to streamline their procurement processes through close integration of the NPC with their own Purchasing Information System, synchronising product and price information for purchasing medical supplies.

As well as eliminating ordering errors and streamlining the supply chain, MCIS also improves efficiency by automatically identifying rebate codes and reducing the administrative workload, with fully customisable reporting and powerful workflow elements to manage subsequent routing and data usage – all in a single, easy-to-use application.

Multiple causes of supply delays are eliminated by MCIS's reliable data synchronisation – delivering far greater supply chain integrity, a necessary foundation to realise the business benefits available from electronic trading. For a buyer such as ACT Health, this translates into accurate deliveries and faster turn-around, easier logistics planning (as available stock is visible), and lower workflow system costs.

With Bizcaps giving both suppliers and buyers secure and reliable access to accurate, valid and up-to-date product data, trading partners across the healthcare industry can confidently leverage the efficiencies offered by the NPC through improved communications and supply chain operations.

ONE CATALOGUE – MAXIMUM EFFICIENCY

Giving suppliers and buyers visibility into the entire supply chain to streamline workflows and simplify logistics, and enabling the secure sharing of accurate product information, Bizcaps gets trading partners speaking the same language and powers the efficiencies promised by electronic trading.

Bizcaps PIM (Product Information Manager) helps healthcare industry suppliers create and maintain product data for the NPC, validated against industry and business rules and in the format that your health industry trading partners need.

Bizcaps MCIS™ enables ongoing data synchronisation of product and pricing information between buyers and suppliers. It streamlines procurement processes and other internal systems through their close integration with the NPC and other datapools.

Bizcaps PIM and MCIS increase efficiency across the entire healthcare supply chain and help improve patient safety by:

- maintain a single source of product data, available to all in-house systems
- reduce order and invoice errors and slash invoice claims
- reduce out-of-stock products
- reduce the time to market for new products
- improve product management and product recalls
- improve product authentication with the ability to track and trace products
- reduce storage and transport costs
- ensure and maintain data integrity.

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